

Accessible Queensland Guide Tropical North Queensland Region



DISCLAIMER: The information in this guide is provided to you on the basis that you will use your own skill and judgement and make your own enquiries to independently evaluate, assess and verify the information's correctness, completeness and usefulness to you before you rely on the information.

TROPICAL NORTH QUEENSLAND REGION

Tropical North Queensland Region - Information Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Publication	"Wheelie Accessible"	(07) 40910 700	A 59 page guide that provides a list of places to visit in Atherton that have access for wheelchairs or scooters. Copies available from Atherton Shire Council: PO Box 573 ATHERTON QLD 4883 Or online at: http://www.athertonsc.qld.gov.au/wheelie_access_manual.pdf
WebStation Australia Pty Ltd & GOpay Pty Ltd	PO Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	Cairns Home Delivery and Home Services Directory. Website which lists multiple in-home service providers in the Sunshine Coast area. Services provided include home nursing services, personal care specialist services, personal medical aids and equipment, and support organisations. Web: http://www.homedelivery.com.au/cairns.htm

Wheely Easy	PO Box 461 ATHERTON QLD 4883	(07) 4091 4876	<p>Wheelie Easy provides free essential wheelchair-access information for all visitors to Cairns and the Tablelands. Information sheets available online include information about wheelchair accessible transport, equipment hire, medical facilities, accommodation, and dining.</p> <p>Email: tours@wheelieeasy.com.au</p> <p>Web: http://www.wheelieeasy.com.au/information-sheets.htm</p>
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Tropical North Queensland Region - Equipment Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Amcal Day and Night Pharmacy	214 Mulgrave Rd WESTCOURT 4870	(07) 4051 6005	<p>Equipment:</p> <ul style="list-style-type: none"> • Wheelchair • Crutches • Walking Aids <p>Delivery notes: Free delivery in local area. Courier charge applies to deliver to Airport and northern beach suburbs.</p> <p>Further information: One way hire arrangements can be made. Deposit for hire of equipment is required for resort tourists. Other branches at: Centenary Park Ph: (07) 4045 3599 Edmonton Ph: (07) 4055 4306</p>
Australian Red Cross	245-247 Lake St CAIRNS 4870	(07) 4047 6155	<p>Equipment:</p> <ul style="list-style-type: none"> • Wheelchair • Shower Chair • Commode • Crutches • Walking Aids <p>Delivery notes: Delivery not available. All items to be collected from and returned to Red Cross Cairns.</p>

			<p>Further information: Equipment must stay within local Cairns region. Equipment supplies vary depending upon demand. Check availability.</p> <p>Equipment can be hired on a weekly or monthly basis with time extensions available.</p>
Australian Red Cross	Red Cross Room Innisfail District Hospital Emily St INNISFAIL 4860	(07) 4061 4035	<p>Further information: Equipment supplies vary depending upon demand. Check availability.</p>
Cairns Home Delivery and Home Services Directory	WebStation Australia Pty Ltd & GOpay Pty Ltd P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	<p>Website which lists multiple in-home service providers of personal medical aids and equipment in the Cairns area.</p> <p>Web: http://www.homedelivery.com.au/cairns_personal_care.htm</p>
Phoenix Healthcare	Cnr Lake and Upward Sts CAIRNS 4870	(07) 4041 3629	<p>Equipment:</p> <ul style="list-style-type: none"> • Wheelchair • Shower Chair • Over Toilet Aid • Electric Hoist • Walking Aids <p>Further information: Contact prior to travel with as much notice as possible.</p>

Tropical North Queensland Region - Personal Care Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Blue Care – Blue Nursing	15 Short St CAIRNS 4870	(07) 4039 9177	<p>Lead time: Contact prior to travel with as much notice as possible.</p> <p>Conditions of service: Assistance will be provided but dependent upon funding and staffing resources available.</p> <p>Cost: By negotiation.</p> <p>Further Information: Assistance available at commercial accommodation and in private homes. Referral by a doctor may be required and may assist with gaining priority.</p> <p>Web: http://www.bluecare.org.au</p>
Cairns Home Delivery and Home Services Directory	WebStation Australia Pty Ltd & GOpay Pty Ltd P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	<p>Website which lists multiple in-home service providers in the Cairns area. Services provided include home nursing services, personal care specialist services, and support organisations.</p> <p>Web: http://www.homedelivery.com.au/cairns_personal_care.htm</p>
Commonwealth Care Link Centres	Department of Health and Ageing GPO Box 9848 CANBERRA ACT 2601	1800 052 222	<p>Commonwealth Carelink Centres are information centres for older people, people with disabilities and those who provide care and services. Centres provide free and confidential information on community aged care, disability and other support services available locally, interstate or anywhere within Australia.</p> <p>Web: http://www9.health.gov.au/ccsd/index.cfm</p>
FNQ Independent Living Support Association Inc.	45 Myold Rd KURANDA 4872 PO Box 340 KURANDA QLD 4872	(07) 4093 9666	<p>Lead time: As much lead-time as is possible so that the needs of the consumer are best met.</p> <p>Conditions of service: Services provided in the Cairns and Tablelands regions.</p> <p>Cost: Please phone for current rates.</p> <p>Further information: Provides trained and experienced support workers. Services include lifestyle support, pool of security-</p>

			screened and trained workers, 24 hour back-up support service, equipment loan and hire services. Web: http://www.fnqilsa.org.au/
Ozcare	Atherton Tablelands Turnbull Rd MALANDA 4885 Babinda 128 Munro St BABINDA 4861 Cairns 16 Martyn St CAIRNS 4870	(07) 4096 7070 (07) 4067 1022 (07) 4048 8288	Lead time: Bookings/enquiries prior to travel. Cost: By negotiation. Further information: Office business hours Monday to Friday, 8.00am to 4.00pm. Service delivery 7 days per week, 24 hours per day. Nursing and respite services available daily. Email: admin@admin.ozcare.org.au Web: http://www.ozcare.org.au/

Tropical North Queensland Region - Transport Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Atherton Taxis	126 Robert St ATHERTON 4883	(07) 4091 1622 131 008 (Local call)	Transport type: Taxi services. Further information: Maxi Taxi, which can take two wheelchairs at a time and another 5 passengers.

<p>Avis Australia</p>	<p>Cairns Airport Airport Ave AEROGLEN 4870</p>	<p>(07) 4035 9139 136 333</p>	<p>Transport type: Hire cars. Further information: Hand controls only available for installation into Holden Commodore cars in the fleet. 2 to 3 weeks notice is preferred. Hand-controlled vehicles are also available in Mackay and Townsville. Bookings for all three centres to be arranged through Cairns office.</p>
<p>Black and White Taxis</p>	<p>333 Sheridan St CAIRNS NORTH 4870</p>	<p>(07) 4051 5333 131 008 (Local call)</p>	<p>Transport type: Taxi services. Further information: Operates 20 wheelchair accessible vehicles with lifts, which can take one or two wheelchairs and up to eight passengers.</p>
<p>Mareeba Taxi</p>	<p>1 McLeod St MAREEBA 4880</p>	<p>(07) 4092 1178</p>	<p>Transport type: Taxi services. Further information: Operates Hi Ace van having two wheelchair capacity with lift facility.</p>
<p>Wheely Easy</p>	<p>PO Box 461 ATHERTON QLD 4883</p>	<p>(07) 4091 4876</p>	<p>Transport type: Supported holidays and tours Further information: Wheelie Easy offers a unique service to all visitors to Cairns and the Tablelands. All Wheelie Easy supported holidays and tours include wheelchair friendly transport and accommodation, assistive equipment where required, a disability attendant, meals, and all other travel preparations. Email: tours@wheelieeasy.com.au Web: http://www.wheelieeasy.com.au/information-sheets.htm</p>

Tropical North Queensland Region - Infrastructure Services

FACILITY TYPE	ADDRESS	PHONE	COMMENTS
Hospital	Queensland Health GPO Box 48 BRISBANE QLD 4001	(07) 3234 0111	This website includes lists of available services, contact information and links to hospital websites for Queensland. Web: http://www.health.qld.gov.au/healthservices/byFacility.asp
Library	State Library of Queensland PO Box 3488 SOUTH BRISBANE QLD 4101	(07) 3840 7666	The State Library of Queensland provides a directory of all public library services within Queensland. This directory provides visitor and contact details for each library branch, and other staff. Email: info@slq.qld.gov.au Web: http://publib.slq.qld.gov.au/directory/
Toilet	Department of Health & Ageing MDP 32 GPO Box 9848 CANBERRA ACT 2601	1800 990 646 (Toll free) (03) 6211 3222 (Fax)	The National Public Toilet Map shows the location of more than 14,000 public and private public toilet facilities across Australia. Details of toilet facilities can also be found along major travel routes and for shorter journeys also. Information provided about each toilet includes: location, opening hours, availability of baby change rooms, accessibility for people with disabilities and other nearby toilets. Toilet Map Helpline is available Monday to Friday 9.00am to 5.00pm Web: http://www.toiletmap.gov.au
Visitor information centre	Atherton Tableland Information Centre Cnr Silo Rd and Main St ATHERTON 4883	(07) 4091 4222	Open daily 9.00am to 5.00pm. Email: infocen@athertonsc.qld.gov.au Web: http://www.athertontableland.com

Swimming pool	Atherton Swimming Pool Robert St ATHERTON 4883	(07) 4091 1504	Access ramp, hoist and lift facilities, toilets. Heated pool. Open Monday to Friday 5.45am to 6.00pm; weekends 10.00am to 6.00pm during summer. Closed June and July. Contact pool to confirm opening times.
Attraction	Artesian Bore Beames St BURKETOWN 4830	(07) 4745 5100	Hot artesian water flowing from bore. Access ramp provided. Email: burkesc@bigpond.com Web: http://www.burkeshirecouncil.com
Historical attraction	Boiling Down Works Truganini Rd BURKETOWN 4830	(07) 4745 5100	Historical relics located in the open. Unmade road leads to relatively level site. Email: burkesc@bigpond.com Web: http://www.burkeshirecouncil.com
Historical attraction	Landsborough Tree Truganini Rd BURKETOWN 4830	(08) 4745 5100	Unmade road leads to parking area. People in wheelchairs may require some assistance to negotiate slight rise to view. Email: burkesc@bigpond.com Web: http://www.burkeshirecouncil.com

<p>Art gallery</p>	<p>Cairns Regional Art Gallery Cnr Shields and Abbott Sts CAIRNS 4870</p>	<p>(07) 4046 4800</p>	<p>Lift provides access to all parts of the Gallery. Open Monday to Saturday 10.00am to 5.00pm; Sunday 1.00pm to 5.00pm. Email: info@cairnsregionalgallery.com.au Web: http://www.cairnsregionalgallery.com.au</p>
<p>Youth and community arts centre</p>	<p>Graft'n' Arts, Youth and Community Arts Centre 124 Grafton St CAIRNS 4870</p>	<p>(07) 4051 4023</p>	<p>Community facility for arts/cultural workshops, performances, gigs and exhibitions. Accessible toilet facilities provided. Open Monday to Friday 8.30am to 5.30pm and when gigs and exhibitions are held at the venue. Phone for details of activities.</p>
<p>Shire office</p>	<p>Cook Shire Office Charlotte St COOKTOWN 4895</p>	<p>(07) 4069 5444</p>	<p>Ramp access to building. Open Monday to Friday 9.00am to 4.30pm. Email: mail@cook.qld.gov.au Web: http://www.cook.qld.gov.au</p>
<p>Museum, general store</p>	<p>Sircom St CROYDON 4871</p>	<p>(07) 4745 6163</p>	<p>Accessible toilet facilities provided. Museum open daily 7.00am to 8.30pm.</p>

<p>Visitor information centre</p>	<p>Croydon Visitor Information Centre Samwell St CROYDON 4871</p>	<p>(07) 4745 6125</p>	<p>Open daily 8.00am to 5.00pm May to August; Monday to Friday 8.00am to 4.00pm remainder of the year. Visitor Information Centre is not accessible without assistance.</p>
<p>Art centre, venue</p>	<p>Tanks Art Centre Collins Ave EDGE HILL 4870</p>	<p>(07) 4032 2349</p>	<p>Limited access, no accessible toilets. Art gallery open Monday to Friday 11.00am to 4.00pm or by appointment. Office open Monday to Friday 8.30am to 5.00pm. Market day is the last Sunday of the month between April and December (not including August or September). Open 9.00am to 1.00pm. Email: tanks@cairns.qld.gov.au Web: http://www.cairns.qld.gov.au/services/tanks/tanks_arts_centre.html</p>
<p>Visitor information centre</p>	<p>Kuranda Visitor Information Centre Centenary Park KURANDA 4872</p>	<p>(07) 4093 9311</p>	<p>Open daily 10.00am to 4.00pm. Closed Christmas Day. Email: info@kuranda.org Website: http://www.kuranda.org</p>
<p>Environment centre</p>	<p>Malanda Environmental Centre Malanda Falls Malanda-Atherton Rd MALANDA 4885</p>	<p>(07) 4096 9657</p>	<p>Ramp access to Centre. Some displays in Centre may be located at a high level. Carpark is a hard surface but some loose surface paths encountered. Open daily 9.30am to 4.30pm, excluding Christmas Day, Boxing Day and Good Friday.</p>

Museum	Eacham Historical Society Museum Main St MILLAA MILLAA 4886	(07) 4097 2147	Single level building with portable ramp used to provide access. Some displays are at a high level. Contact for opening hours.
Visitor information centre	Innisfail Information Centre Bruce Hwy MOURILYAN 4858	(07) 4063 2655	Open Monday to Friday 9.00am to 5.00pm; weekends 10.00am to 3.00pm. Email: innisfailinfocentre@znet.net.au Web: http://www.innisfailtourism.com.au
Visitor information centre	Wet Tropics Visitor Centre 24 Moore St RAVENSHOE 4888	(07) 4097 7700	Accessible toilet facilities provided. Open daily 9.00am to 4.00pm. Email: info@ravenshoevisitorcentre.com.au Web: http://www.ravenshoevisitorcentre.com.au
Museum	Eacham Historical Society Museum Main St MILLAA MILLAA 4886	(07) 4097 2147	Single level building with portable ramp used to provide access. Some displays are at a high level. Contact for opening hours.

BDISCLAIMER: The information and opinions contained in Accessible Queensland Guide are those compiled by independent consultants and do not necessarily represent the views of Tourism Queensland.