

# Accessible Queensland Guide Toowoomba Region



**DISCLAIMER:** The information in this guide is provided to you on the basis that you will use your own skill and judgement and make your own enquiries to independently evaluate, assess and verify the information's correctness, completeness and usefulness to you before you rely on the information.

## TOOWOMBA AND WESTERN DOWNS REGION

### Toowoomba Region - Information Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Publication	"Access the Best - Toowoomba"	1800 688 949 (07) 4632 1988	The publication, Access the Best - Toowoomba, is a touring guide for active people with disabilities, prepared by and available from Toowoomba and Golden West Regional Tourist Association. Detailed information covers attractions, accommodation, accessibility maps of the Toowoomba central city area, transport and tour information, parks and gardens, dining and services. Guide available free of charge from Toowoomba and Golden West Regional Tourist Association. Contact via phone or email: <a href="mailto:tgwrta@iqnetlink.com.au">tgwrta@iqnetlink.com.au</a>
TransInfo	TransLink GPO Box 50 BRISBANE QLD 4001	13 12 30 (07) 3215 5000 (Interstate callers)	Information phone line for public transport services in south east Queensland, covering the area from Gympie in the north to Toowoomba in the west, Coolangatta in the south and Moreton Bay Islands in the east. People requesting specific details on accessible transport services should call the local transport operator in the area they are visiting or phone TransInfo to obtain the local operator details and phone number.

			Hours of operation Monday to Friday 6.00am to 9.00pm; Saturday and Sunday 7.00am to 9.00pm. (Hours may vary on public holidays). <b>Web:</b> <a href="http://www.transinfo.com.au/">http://www.transinfo.com.au/</a>
WebStation Australia Pty Ltd & GOpay Pty Ltd	P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	Toowoomba Home Delivery and Home Services Directory. Website which lists multiple in-home service providers in the Sunshine Coast area. Services provided include home nursing services, personal care specialist services, personal medical aids and equipment, and support organisations. <b>Web:</b> <a href="http://www.homedelivery.com.au/sunshine_coast.htm">http://www.homedelivery.com.au/sunshine_coast.htm</a>

## Toowoomba Region - Equipment Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Barry McCabe Chemist	84 McDowall St ROMA 4455	(07) 4622 2211	<b>Equipment:</b> <ul style="list-style-type: none"> <li>• Wheelchair</li> <li>• Walking Aids</li> <li>• Commodes</li> <li>• Over Toilet Aid</li> <li>• Crutches</li> </ul> <b>Delivery notes:</b> Delivery by arrangement, free of charge. Deposits to be negotiated.
Downs Invalid and Home Care Aids	Medici Medical Centre Suite 1 15 Scott St TOOWOOMBA 4350	(07) 4638 3522  (07) 4632 1616	<b>Equipment:</b> <ul style="list-style-type: none"> <li>• Wheelchair</li> <li>• Commode</li> <li>• Shower Chair</li> <li>• Over Toilet Aid</li> <li>• Bath Seat</li> <li>• Goose Neck</li> <li>• Under Bed Pole</li> <li>• Hospital Bed</li> <li>• Wheelchair (light weight)</li> <li>• Wheelchair (leg elevators)</li> </ul> <b>Delivery notes:</b> Delivery fees apply, contact for details. Open Monday to Friday 8.30am to 5.00pm; weekends 8.30am to 12.30pm, 4.00pm to 6.00pm.

<p>MedTech Mobility Equipment</p>	<p>18 Prescott St TOOWOOMBA 4350</p>	<p>(07) 4639 3977</p>	<p><b>Equipment:</b></p> <ul style="list-style-type: none"> <li>• Wheelchair</li> <li>• Commode</li> <li>• Over Toilet Aid</li> <li>• Shower Chair</li> <li>• Goose Neck</li> <li>• Hoist</li> <li>• Electric Wheelchair</li> <li>• Electric Scooter</li> <li>• Hospital Bed (Wind-up)</li> <li>• Walking Aids</li> </ul> <p><b>Delivery notes:</b> Delivery fees apply and vary according to location. Contact provider for details.</p> <p><b>Email:</b> medtechtba@bigpond.com</p> <p><b>Web:</b> <a href="http://www.medtechmobility.com.au">http://www.medtechmobility.com.au</a></p>
<p>Southtown Pharmacy</p>	<p>148a South St TOOWOOMBA 4350</p>	<p>(07) 4635 7766</p>	<p><b>Equipment:</b></p> <ul style="list-style-type: none"> <li>• Wheelchair</li> <li>• Shower Chair</li> <li>• Over Toilet Aid</li> <li>• Commode</li> <li>• Bath Seat</li> <li>• Crutches</li> <li>• Walking Aids</li> </ul> <p><b>Delivery notes:</b> Free delivery in local area.</p> <p><b>Further information:</b> Deposit required. Refunded on return. Open Monday to Saturday 8.30am to 6.00pm; Sunday 9.00am to 1.00pm.</p> <p><b>Web:</b> <a href="http://www.southtown.pharmacy.com.au/">http://www.southtown.pharmacy.com.au/</a></p>
<p>Thompson's Pharmacy</p>	<p>Mort Estate Shopping Village Cnr West and Campbell Sts TOOWOOMBA 4350</p>	<p>(07) 4632 6722</p>	<p><b>Equipment:</b></p> <ul style="list-style-type: none"> <li>• Wheelchair</li> <li>• Commode</li> <li>• Over Toilet Aid</li> <li>• Shower Chair</li> <li>• Crutches</li> <li>• Walking Aids</li> </ul> <p><b>Delivery notes:</b> Delivery fees apply, contact for details. Open Monday to Saturday 8.00am to 8.00pm; Sunday 8.00am to 1.00pm.</p>

<p>Toowoomba Friendly Society Dispensary</p>	<p>8 Mylne St TOOWOOMBA 4350</p>	<p>(07) 4637 1808</p>	<p><b>Equipment:</b></p> <ul style="list-style-type: none"> <li>• Wheelchair</li> <li>• Commode</li> <li>• Over Toilet Aid</li> <li>• Shower Aids</li> <li>• Walking Aids</li> <li>• Crutches</li> </ul> <p><b>Delivery notes:</b> Free delivery in local area.  <b>Further information:</b> Deposit equals four weeks rental and is applied to rental of the equipment, unused proportion of the deposit is refunded.  <b>Email:</b> fsdtwmba@bigpond.net.au</p>
<p>Toowoomba Home Delivery and Home Services Directory</p>	<p>WebStation Australia Pty Ltd &amp; GOpay Pty Ltd P.O. Box 1318 CLEVELAND QLD 4163</p>	<p>(07) 3286 6633</p>	<p>Website which lists multiple in-home service providers of personal medical aids and equipment in the Toowoomba area.  <b>Web:</b>  <a href="http://www.homedelivery.com.au/toowoomba_personal_care.htm">http://www.homedelivery.com.au/toowoomba_personal_care.htm</a></p>

## Toowoomba Region – Personal Care Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
<p>Commonwealth Care Link Centres</p>	<p>10 Russell St TOOWOOMBA 4350</p>	<p>1800 052 222  (07) 4654 1584</p>	<p>Commonwealth Carelink Centres are information centres for older people, people with disabilities and those who provide care and services. Centres provide free and confidential information on community aged care, disability and other support services available locally, interstate or anywhere within Australia.  <b>Web:</b> <a href="http://www9.health.gov.au/ccsd/index.cfm">http://www9.health.gov.au/ccsd/index.cfm</a></p>
<p>Blue Care (South West Queensland Area)</p>	<p>PO Box 7136 TOOWOOMBA MC QLD 4352</p>	<p>(07) 4639 6199</p>	<p><b>Lead time:</b> Contact prior to travel with as much notice as possible.  <b>Conditions of service:</b> Assistance will be provided but dependent upon funding and staffing resources available.  <b>Cost:</b> By negotiation.  <b>Further Information:</b> Referral by a doctor may be required and</p>

			<p>may assist with gaining priority. After hours and emergency situations have to be negotiated via the Toowoomba Hospital and doctors making contact with the Service.</p> <p><b>Web:</b> <a href="http://www.bluecare.org.au">http://www.bluecare.org.au</a></p>
Ozcare	266 Margaret St TOOWOOMBA 4350	(07) 4639 7834	<p><b>Lead time:</b> Bookings/enquiries prior to travel.</p> <p><b>Cost:</b> By negotiation.</p> <p><b>Further information:</b> Office business hours Monday to Friday, 8.00am to 4.00pm. Service delivery 7 days per week, 24 hours per day. Nursing and respite services available daily.</p> <p><b>Email:</b> <a href="mailto:admin@admin.ozcare.org.au">admin@admin.ozcare.org.au</a></p> <p><b>Web:</b> <a href="http://www.ozcare.org.au/">http://www.ozcare.org.au/</a></p>
Southern Cross Care	62 Sanders St UPPER MT GRAVATT QLD 4122	(07) 3340 3222	<p><b>Conditions of service:</b> Private service provider. Disability Services Queensland service provider (approved regions only). Community Aged Care Package service provider (approved regions only). Home and community care service provider (approved regions only).</p> <p><b>Cost:</b> Varying rates apply depending upon time and type of service. Sleep over service also available.</p> <p><b>Further information:</b> Services aged care and disability clients. 24 hour non-emergency on call service. Services operate in the Greater Brisbane area (including Redcliffe and Logan City), the Gold Coast, and Darling Downs.</p>
Toowoomba Home Delivery and Home Services Directory	WebStation Australia Pty Ltd & GOpay Pty Ltd P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	<p>Website which lists multiple in-home service providers in the Toowoomba area. Services provided include home nursing services, personal care specialist services, and support organisations.</p> <p><b>Web:</b> <a href="http://www.homedelivery.com.au/toowoomba_personal_care.htm">http://www.homedelivery.com.au/toowoomba_personal_care.htm</a></p>

## Toowoomba Region - Transport Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Garden City Cabs	84 Drayton Rd TOOWOOMBA 4350	(07) 4635 7250  131 008 (Local call)	<b>Transport type:</b> Taxi services <b>Further information:</b> Operates ten Maxi Taxis.
Kynoch Coaches	51 Stephen St TOOWOOMBA 4350	(07) 4639 1639	<b>Transport type:</b> Bus services <b>Further information:</b> One wheelchair accessible bus with low floor. Services Toowoomba, Highfields and Crows Nest. <b>Email:</b> mail@kynoch.com.au <b>Web:</b> <a href="http://www.kynoch.com.au/">http://www.kynoch.com.au/</a>
Sun Bus Toowoomba	487 Greenwattle St TOOWOOMBA 4350	(07) 4633 1177	<b>Transport type:</b> Bus services <b>Further information:</b> Sunbus currently has 8 all-access buses in its fleet. It is advisable to contact the company to check that an accessible bus is available on the required service. <b>Web:</b> <a href="http://www.sunbus.com.au/tt_toowoomba.php">http://www.sunbus.com.au/tt_toowoomba.php</a>
Yellow Cabs – Toowoomba	14 Archibald St TOOWOOMBA 4350	(07) 4632 3775  131 924 (Local call)	<b>Transport type:</b> Taxi services <b>Further information:</b> Operates four wheelchair accessible vehicles, which can carry 2 wheelchairs.

## Toowoomba Region - Infrastructure Services

FACILITY TYPE	ADDRESS	PHONE	COMMENTS
Hospital	Queensland Health GPO Box 48 BRISBANE QLD 4001	(07) 3234 0111	This website includes lists of available services, contact information and links to hospital websites for Queensland. <b>Web:</b> <a href="http://www.health.qld.gov.au/healthservices/byFacility.asp">http://www.health.qld.gov.au/healthservices/byFacility.asp</a>
Library	State Library of Queensland PO Box 3488 SOUTH BRISBANE QLD 4101	(07) 3840 7666	The State Library of Queensland provides a directory of all public library services within Queensland. This directory provides visitor and contact details for each library branch, and other staff. <b>Email:</b> <a href="mailto:info@slq.qld.gov.au">info@slq.qld.gov.au</a> <b>Web:</b> <a href="http://publib.slq.qld.gov.au/directory/">http://publib.slq.qld.gov.au/directory/</a>
Toilet	Department of Health & Ageing MDP 32 GPO Box 9848 CANBERRA ACT 2601	1800 990 646 (Toll free)  (03) 6211 3222 (Fax)	The National Public Toilet Map shows the location of more than 14,000 public and private public toilet facilities across Australia. Details of toilet facilities can also be found along major travel routes and for shorter journeys also. Information provided about each toilet includes: location, opening hours, availability of baby change rooms, accessibility for people with disabilities and other nearby toilets. Toilet Map Helpline is available Monday to Friday 9.00am to 5.00pm <b>Web:</b> <a href="http://www.toiletmap.gov.au">http://www.toiletmap.gov.au</a>

<p>Visitor information centre</p>	<p>Chinchilla Tourist Information Centre Warrego Hwy CHINCHILLA 4413</p>	<p>(07) 4668 9564</p>	<p>Single level building with ramp to entrance. Accessible toilet provided. Open daily 9.00am to 5.00pm. <b>Email:</b> chninfo@bigpond.com <b>Web:</b> <a href="http://www.chinchilla.org.au">http://www.chinchilla.org.au</a></p>
<p>Museum</p>	<p>Clifton &amp; District Historical Museum Old Butter Factory King St CLIFTON 4361</p>		<p>Accessible toilet facilities provided. Building accessible to the lower level. Open 10.00am to 4.00pm; on the 1st and 3rd Sundays of each month.</p>
<p>Swimming pool</p>	<p>Clifton Municipal Swimming Pool King St CLIFTON 4361</p>	<p>(07) 4697 3364</p>	<p>Contact pool for access information. Open Monday to Friday 6.30am to 8.00am, 12noon to 6.30pm; weekends 10.00am to 6.00pm. Season from September to March.</p>
<p>Administration centre, cultural centre</p>	<p>Dalby Administration and Cultural Centre 107 Drayton St DALBY 4405</p>	<p>(07) 4672 1100</p>	<p>Accessible toilet facilities provided. Open Monday to Friday 8.00am to 5.00pm. <b>Email:</b> <a href="mailto:info@dalby.qld.gov.au">info@dalby.qld.gov.au</a> <b>Web:</b> <a href="http://www.dalby.qld.gov.au/">http://www.dalby.qld.gov.au/</a></p>

Art gallery	Dalby Regional Art Gallery 107 Drayton St DALBY 4405	(07) 4672 1114	Accessible toilet facilities provided. Open Tuesday to Friday 10.00am to 4.00pm; weekends 2.00pm to 4.00pm.
Cinema	Dalby Cinema 107 Drayton St DALBY 4405	(07) 4662 5388	Accessible toilet facilities provided.
Visitor information centre	Dalby/Wambo Tourist Information Centre Thomas Jack Park Cnr Drayton and Condamine Sts DALBY 4405	(07) 4662 1066 1800 680 303	Accessible toilet facilities provided. Open Monday to Friday 9.00am to 4.30pm; Saturday 9.00am to 4.30pm; Sunday 9.30am to 12noon. <b>Email:</b> info@dalby.qld.gov.au <b>Web:</b> http://www.dalby.info
Visitor information centre	McLean St GOONDIWINDI 4390	(07) 4671 2653	Accessible toilet facilities provided when visitor information centre operating. Part of library complex. Open daily 9.00am to 5.00pm. <b>Email:</b> gdp@goondiwindi.org <b>Web:</b> http://www.goondiwindi.org
Visitor information centre	Injune Tourist Information Centre Hutton St INJUNE 4454	(07) 4626 1053	Open Monday to Friday 8.30am to 5.00pm; Saturday and Sunday 9.00am to 5.00pm. Ramp to entrance. Internal manoeuvrability depends on displays on show at the time. Accessible toilet provided.

Council offices	Pittsworth Shire Offices Yandilla St PITTSWORTH 4356	(07) 4619 8000	Access to building via ramp from bitumen carpark. Open Monday to Friday 8.30am to 4.30pm. Email: <a href="mailto:info@pittsworth.qld.gov.au">info@pittsworth.qld.gov.au</a> <b>Web:</b> <a href="http://www.pittsworth.qld.gov.au">http://www.pittsworth.qld.gov.au</a>
Council offices	Roma Town Council Offices Bungil St ROMA 4455	(07) 4622 1266	Accessible toilet facilities provided. Open Monday to Friday 8.00am to 5.00pm. <b>Email:</b> <a href="mailto:council@roma.qld.gov.au">council@roma.qld.gov.au</a> <b>Web:</b> <a href="http://www.roma.qld.gov.au">http://www.roma.qld.gov.au</a>
Cultural centre	Roma/Bungil Cultural Centre Bungil St ROMA 4455	(07) 4622 1266	Accessible toilet facilities provided. Open Monday to Friday 8.00am to 5.00pm. Available for weekend hire. <b>Email:</b> <a href="mailto:council@roma.qld.gov.au">council@roma.qld.gov.au</a> <b>Web:</b> <a href="http://www.roma.qld.gov.au">http://www.roma.qld.gov.au</a>
Visitor information centre	Roma Visitor Information Centre The Big Rig Site 2 Riggers Rd ROMA 4455	(07) 4622 8676	Accessible toilet facilities provided. Open daily 9.00am to 5.00pm.
Visitor information centre	St George Visitor Information Centre Cnr The Terrace and Roe St ST GEORGE 4487	(07) 4620 8877	Open Monday to Friday 9.00am to 4.00pm; Saturday 9.00am to 2.00pm. Toilet facilities provided at side of building off concrete path. <b>Email:</b> <a href="mailto:council@balonne.qld.gov.au">council@balonne.qld.gov.au</a> <b>Web:</b> <a href="http://www.balonne.qld.gov.au/">http://www.balonne.qld.gov.au/</a>

<b>Council office</b>	Warroo Shire Council Office 73 Burrowes St SURAT 4417	(07) 4626 5299	Open Monday to Friday 8.30am to 4.45pm. Ramp to main entrance of building. <b>Email:</b> warrooshirecouncil@bigpond.com <b>Web:</b> <a href="http://www.warroo.qld.gov.au/">http://www.warroo.qld.gov.au/</a>
<b>Museum</b>	Cobb and Co. Store Museum Borrowes St SURAT 4417	(07) 4626 5136	Accessible toilet facilities provided. Open Monday to Friday 9.30am to 5.00pm; weekends 10.00am to 4.00pm.
<b>Visitor information centre</b>	Toowoomba Visitor Information Centre 86 James St TOOWOOMBA 4350	(07) 4639 3797 1800 331 155	Open daily 9.00am to 5.00pm. <b>Email:</b> infocentre@toowoomba.qld.gov.au <b>Web:</b> <a href="http://www.toowoomba.qld.gov.au">http://www.toowoomba.qld.gov.au</a>
<b>Swimming pool</b>	Milne Bay Aquatic Centre Cnr Victoria and Herries Sts TOOWOOMBA 4350	(07) 4637 1900	Open Monday to Friday 5.30am to 9.00pm; weekends 7.00am to 7.00pm. Disabled access to pool via harness. Accessible toilet and changeroom facilities provided.
<b>Cultural centre</b>	Wandoan Cultural Centre 6 Henderson St WANDOAN 4419	(07) 4627 4223	Accessible toilet facilities provided. Usual opening hours Monday to Friday 9.00am to 12noon.

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