

Accessible Queensland Guide Sunshine Coast Region



DISCLAIMER: The information in this guide is provided to you on the basis that you will use your own skill and judgement and make your own enquiries to independently evaluate, assess and verify the information's correctness, completeness and usefulness to you before you rely on the information.

SUNSHINE COAST REGION

Sunshine Coast Region - Information Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Community Information Services	PO Box 76 NAMBOUR QLD 4560	(07) 5475 8925	Database of over 2,650 organisations on the Sunshine Coast covering the Noosa, Maroochy and Caloundra government areas. Service organisations identified cover items including respite services and nursing services. Service operates Monday to Friday 8.15am to 5.00pm through the contact number or through libraries in the region, where computer access and print outs of information can be made free of charge. Email: cis@maroochy.qld.gov.au Web: http://www.sunshinecoastcis.qld.gov.au/
e-Bility		(02) 9810 2216	Access Noosa is a comprehensive 'one-stop' access guide for people with disabilities holidaying and living in Noosa Shire and surrounding areas of Queensland's Sunshine Coast. Everything from accessible accommodation to support services, equipment providers, transport options, tours, eating out, conference venues, health and fun activities are covered. Web: http://www.accessnoosa.com/

<p>Maroochy Tourism – Maroochy Shire Council</p>	<p>Maroochy Shire Council PO Box 76 NAMBOUR QLD 4560</p>	<p>(07) 5479 1566</p>	<p>Provides basic information about attractions, restaurants and accommodation for people with limited mobility. Web: http://www.maroochytourism.com/mobile.htm</p>
<p>Publication</p>	<p>"Access Friendly Noosa Guide"</p>	<p>(07) 5449 5100</p>	<p>Guide to shopping, dining, accommodation, sight seeing and attractions of Noosa Shire. Contains maps of all shopping areas of the Shire indicating accessibility of every building and services such as disabled parking. Also includes a directory on holiday accommodation providing disabled rooms, businesses which are disabled friendly and other services which may be required by those with physical disabilities. Available from Noosa Council on (07) 5449 5100 or by emailing pao@noosa.qld.gov.au</p>
<p>TransInfo</p>	<p>TransLink GPO Box 50 BRISBANE QLD 4001</p>	<p>13 12 30 (07) 3215 5000 (Interstate callers)</p>	<p>Information phone line for public transport services in south east Queensland, covering the area from Gympie in the north to Toowoomba in the west, Coolangatta in the south and Moreton Bay Islands in the east. People requesting specific details on accessible transport services should call the local transport operator in the area they are visiting or phone TransInfo to obtain the local operator details and phone number. Hours of operation Monday to Friday 6.00am to 9.00pm; Saturday and Sunday 7.00am to 9.00pm. (Hours may vary on public holidays). Web: http://www.transinfo.com.au/</p>

<p>WebStation Australia Pty Ltd & GOpay Pty Ltd</p>	<p>P.O. Box 1318 CLEVELAND QLD 4163</p>	<p>(07) 3286 6633</p>	<p>Sunshine Coast Home Delivery and Home Services Directory. Website which lists multiple in-home service providers in the Sunshine Coast area. Services provided include home nursing services, personal care specialist services, personal medical aids and equipment, and support organisations. Web: http://www.homedelivery.com.au/sunshine_coast.htm</p>
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Sunshine Coast Region - Equipment Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
<p>Aids to Independent Living - Buderim</p>	<p>Shop 14 87 Burnett St BUDERIM 4556</p> <p>75 Bowman Rd CALOUNDRA 4551</p> <p>Mobile Service NOOSA HEADS 4567</p>	<p>(07) 5445 6787</p> <p>(07) 5438 2944</p> <p>0418 209 670</p>	<p>Equipment:</p> <ul style="list-style-type: none"> • Wheelchair • Electric Scooter • Electric Wheelchair • Reclining Wheelchair • Over Toilet Aid • Shower Chair • Commode • Bath Seat • Under Bed Pole • Goose Neck • Hoist • Electric Hoist • Hospital Bed • Electric Hospital Bed <p>Further information: Cost of delivery depends upon the item hired.</p>
<p>Australian Red Cross</p>	<p>Red Cross Centre Price St NAMBOUR 4560</p>	<p>(07) 5441 2622</p>	<p>Equipment:</p> <ul style="list-style-type: none"> • Wheelchair • Crutches • Walking Frame • Commode • Over Toilet Aid • Shower Chair <p>Further information: Minimum hire one month. Contact prior to travel with as much notice as possible.</p>

<p>Caloundra Day and Night Pharmacy</p>	<p>32 Bulcock St CALOUNDRA 4551</p>	<p>(07) 5491 1313</p>	<p>Equipment:</p> <ul style="list-style-type: none"> • Wheelchair • Over Toilet Aid • Shower Chair • Commode • Crutches • Walking Aids • Blood Pressure Monitor <p>Delivery notes: Free delivery by supplier to accommodation. Further information: Check availability with provider.</p>
<p>Emu Holiday Hire</p>	<p>PO Box 1173 NOOSAVILLE DC 4566</p>	<p>1300 368 447</p>	<p>Equipment:</p> <ul style="list-style-type: none"> • Electric Scooters • Wheelchairs • Walking Aids • Crutches • Shower Seat • Over Toilet Aid • Safety Rails/Bed Guards <p>Delivery notes: Free local delivery to your resort, holiday accommodation or home seven days a week from Noosa to Coolum for orders over \$15.</p> <p>Email: info@emuholidayhire.com.au</p> <p>Web: www.emuholidayhire.com.au</p>
<p>Freewheeler Beach Wheelchairs</p>	<p>Tingirana Noosa 25 Hastings Street, NOOSA HEADS 4567</p> <p>Mr Cutts Lake Cootharaba Sailing Club BOREEN POINT 4565</p>	<p>(07) 5474 7400</p> <p>(07) 5485 3043</p>	<p>Equipment: Wheelchairs designed with large wheels and mesh seating, for use on the sand and in the water.</p> <p>Delivery notes: Only available for use at Noosa Heads and Boreen Point.</p> <p>Cost: Provided by the local community for the cost of a gold coin donation.</p> <p>Further information: Boreen Point Sailing Club is not open all the time. Contact Mr Cutts to organise the hire of a beach wheelchair.</p>

<p>Home Health Care – Sunshine Coast</p>	<p>26 Ann St NAMBOUR 4560</p>	<p>(07) 5476 0988</p>	<p>Equipment:</p> <ul style="list-style-type: none"> • Wheelchair • Commode • Shower Chair • Over Toilet Aid • Hoist • Electric Hoist • Hospital Bed • Goose Neck • Under Bed Pole • Walking Aids <p>Delivery notes: Delivery fees apply for all items. Delivery can be arranged to accommodation and Maroochy Airport.</p> <p>Further information: Preferred lead-time for booking a week. Delivery only available weekdays.</p>
<p>Sunshine Coast Home Delivery and Home Services Directory</p>	<p>WebStation Australia Pty Ltd & GOpay Pty Ltd P.O. Box 1318 CLEVELAND QLD 4163</p>	<p>(07) 3286 6633</p>	<p>Website which lists multiple in-home service providers of personal medical aids and equipment in the Sunshine Coast area.</p> <p>Web: http://www.homedelivery.com.au/sunshine_coast_personal_care.htm</p>
<p>Tewantin Day and Night Pharmacy</p>	<p>101 Ponciana Ave TEWANTIN 4565</p>	<p>(07) 5474 1233</p>	<p>Equipment:</p> <ul style="list-style-type: none"> • Bedside Rail • Blood Glucomoter • Blood Pressure Monitors • Commodes • Crutches • Shower Chair/Stool • TENS Machine • Walking Aids • Wheelchairs <p>Delivery notes: Free local delivery of hire equipment to your home of tourist accommodation can be arranged. Open Monday to Saturday 8.00am to 7.00pm; Sunday 9.00am to 6.00pm.</p>

<p>Walk on Wheels Noosa</p>	<p>6/25 Project Ave NOOSAVILLE 4566</p>	<p>(07) 5473 0706</p>	<p>Equipment:</p> <ul style="list-style-type: none"> • Scooter • Wheelchair • Shower Chair <p>Delivery notes: Delivery within Sunshine Coast region available. Delivery to accommodation can be arranged. Delivery costs apply, contact for details.</p> <p>Further information: Wide variety of equipment available for hire. Contact with as much notice as possible for bookings. A Mobile Unit is also available in the region, contact provider for details.</p> <p>Web: http://www.walkonwheels.com.au</p>
<p>Warren Blee Maroochydore Pharmacy</p>	<p>8 Ocean St MAROOCHYDORE 4558</p>	<p>(07) 5443 1254</p>	<p>Equipment:</p> <ul style="list-style-type: none"> • Wheelchair • Over Toilet Aid • Shower Chair • Commode • Walking Aids • Under Bed Pole <p>Delivery notes: Delivery of equipment available with cost depending upon the article and its destination.</p> <p>Further information: A wide range of other equipment may be available. Please contact staff to discuss your requirements. Hirers of commodes must purchase a bucket when hiring this equipment.</p>

Sunshine Coast Region - Personal Care Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Blue Care	PO Box 1016 REDCLIFFE QLD 4020	(07) 3883 9111	<p>Lead time: Contact prior to travel with as much notice as possible. Conditions of service: Assistance will be provided but dependent upon funding and staffing resources available.</p> <p>Cost: By negotiation.</p> <p>Further information: Assistance available at commercial accommodation and in private homes. Referral by a doctor may assist with gaining priority. If client receives home care services from another provider, it is helpful to send through referral for holiday care.</p> <p>Email: info@bluecare.org.au</p> <p>Web: http://www.bluecare.org.au</p>
Commonwealth Care Link Centres	Department of Health and Ageing GPO Box 9848 CANBERRA ACT 2601	1800 052 222	<p>Commonwealth Carelink Centres are information centres for older people, people with disabilities and those who provide care and services. Centres provide free and confidential information on community aged care, disability and other support services available locally, interstate or anywhere within Australia.</p> <p>Web: http://www9.health.gov.au/ccsd/index.cfm</p>
Ozcare	Currimundi Market Place Nicklin Way CURRIMUNDI 4551	(07) 5437 1222	<p>Lead time: Bookings/enquiries prior to travel.</p> <p>Cost: By negotiation.</p> <p>Further information: Office business hours Monday to Friday, 8.00am to 4.00pm. Service delivery 7 days per week, 24 hours per day. Nursing and respite services available daily.</p> <p>Email: admin@admin.ozcare.org.au</p> <p>Web: http://www.ozcare.org.au/</p>

Sunshine Coast Home Delivery and Home Services Directory	WebStation Australia Pty Ltd & GOpay Pty Ltd P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	Website which lists multiple in-home service providers in the Sunshine Coast area. Services provided include home nursing services, personal care specialist services, and support organisations. Web: http://www.homedelivery.com.au/sunshine_coast_personal_care.htm
Sunshine Coast Supported Holidays	PO Box 1491 NOOSAVILLE QLD 4566	1800 786 744	Conditions of service: Private company offering quality supported holidays and travel options for adults with intellectual disabilities or acquired brain injury. Holidays are run in groups ranging in size from 6 to 40 clients, depending on holiday demand, and holiday programs are conducted throughout Australia and Overseas. Cost: Contact service provider for details of costs. Email: hello@sunshineholidays.org Web: http://www.sunshineholidays.org

Sunshine Coast Region - Transport Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Sunbus	PO Box 9257 PACIFIC PARADISE QLD 4564	(07) 5450 7888	Transport type: Bus services Further information: Sunbus currently has 42 all-access buses in its fleet. It is advisable to contact the company to check that an accessible bus is available on the required service. Web: http://www.sunbus.com.au/tt_sunshinecoast.php

Suncoast Cabs	PO Box 124 COTTON TREE QLD 4558	(07) 5451 7599 131 008 (Free call)	Transport type: Taxi services Further information: 27 accessible vehicles serving the Sunshine Coast, comprising stretch, flash cab and vans. Email: info@suncoastcabs.com.au Web: http://www.suncoastcabs.com.au
Polley's Coaches	Pinewood Ave GYMPIE 4570	(07) 5482 9455	Transport type: Bus services Further information: Two accessible buses operating urban passenger service within Gympie area. Email: admin@polleys.com.au Web: http://www.polleys.com.au

Sunshine Coast Region - Infrastructure Services

FACILITY TYPE	ADDRESS	PHONE	COMMENTS
Hospital	Queensland Health GPO Box 48 BRISBANE QLD 4001	(07) 3234 0111	This website includes lists of available services, contact information and links to hospital websites for Queensland. Web: http://www.health.qld.gov.au/healthservices/byFacility.asp
Library	State Library of Queensland PO Box 3488 SOUTH BRISBANE QLD 4101	(07) 3840 7666	The State Library of Queensland provides a directory of all public library services within Queensland. This directory provides visitor and contact details for each library branch, and other staff. Email: info@slq.qld.gov.au Web: http://publib.slq.qld.gov.au/directory/

<p>Toilet</p>	<p>Department of Health & Ageing MDP 32 GPO Box 9848 CANBERRA ACT 2601</p>	<p>1800 990 646 (Toll free) (03) 6211 3222 (Fax)</p>	<p>The National Public Toilet Map shows the location of more than 14,000 public and private public toilet facilities across Australia. Details of toilet facilities can also be found along major travel routes and for shorter journeys also. Information provided about each toilet includes: location, opening hours, availability of baby change rooms, accessibility for people with disabilities and other nearby toilets. Toilet Map Helpline is available Monday to Friday 9.00am to 5.00pm Web: http://www.toiletmap.gov.au</p>
<p>Swimming pool</p>	<p>Kawana Aquatic Centre Sportsman Dr BOKARINA 4575</p>	<p>(07) 5493 7788</p>	<p>Complex of heated swimming, diving and hydrotherapy pools. Accessible toilet and showers provided. Hydraulic chair lift into 25m pool. Open Monday to Friday 5.30am to 7.00pm; Saturday 7.00am to 5.00pm; Sunday 9.00am to 5.00pm. Open all year round.</p>
<p>Civic and cultural centre</p>	<p>The Events Centre 20 Minchinton St CALOUNDRA 4551</p>	<p>(07) 5491 4240</p>	<p>Accessible toilets provided. Dedicated carparking spaces. Box Office hours are Monday to Friday 8.30am to 6.00pm; Saturday 9.30am to 1.30pm. The Box Office is open 1 hour prior to each performance. Email: events@theeventscentre.com.au Web: http://www.theeventscentre.com.au</p>
<p>Museum</p>	<p>Queensland Air Museum Pathfinder Dr CALOUNDRA 4551</p>	<p>(07) 5492 5930</p>	<p>Ramp at front door. Wheelchair access amongst internal and external exhibits using concrete paths. A wheelchair is available for loan to museum visitors. Open daily 10.00am to 4.00pm. Email: qam@powerup.com.au Web: http://www.qam.com.au</p>

<p>Swimming pool</p>	<p>Caloundra Aquatic Lifestyle Centre Central Park Rd CALOUNDRA 4551</p>	<p>(07) 5491 8799</p>	<p>Accessible toilet facilities provided. Hydraulic lift into 25m heated indoor pool and heated indoor hydrotherapy pool. Steps into 50m pool. Open Monday to Friday 5.00am to 7.00pm; Saturday 6.00am to 6.00pm; Sunday 9.00am to 6.00pm (Summer hours); Open Monday to Friday 5.30am to 6.30pm; Saturday 6.00am to 5.00pm; Sunday 10.00am to 3.00pm (Winter hours) Email: info@caloundra-aquatic.com.au Web: http://www.caloundra-aquatic.com.au/</p>
<p>Visitor information centre</p>	<p>Caloundra Visitor Information Centre 77 Bulcock St CALOUNDRA 4551</p>	<p>(07) 5420 8718 1800 644 969</p>	<p>Open daily 9.00am to 5.00pm. Email: tourist.info@caloundra.qld.gov.au Web: http://www.caloundratourism.com.au</p>
<p>Visitor information centre</p>	<p>Maroochy Tourism (Airport Office) Sunshine Coast Airport Friendship Drv COTTON TREE 4558</p>	<p>(07) 5448 9088 1800 882 032</p>	<p>Open Monday to Friday 9.00am to 5.00pm; weekends 10.00am to 3.00pm. Email: admin@maroochytourism.com Web: http://www.maroochytourism.com</p>
<p>Visitor information centre</p>	<p>Gympie Visitor Information Centre Lake Alford Bruce Hwy GYMPIE 4570</p>	<p>(07) 5438 6411 1800 444 222</p>	<p>Open daily 9.00am to 4.30pm. Email: mygympie@bigpond.net.au Web: http://www.cooloola.org.au</p>

<p>Museum</p>	<p>Landsborough Shire Historical Museum 4 Maleny St LANDSBOROUGH 4550</p>	<p>(07) 5494 1755</p>	<p>Ramp to entrance and ramps in building. Accessible toilet facilities provided. Open daily 9.00am to 3.00pm. (Closed Wednesday). Web: http://www.landsboroughmuseum.org.au/</p>
<p>Airport</p>	<p>Sunshine Coast Airport Friendship Ave MARCOOLA 4564</p>	<p>(07) 5453 1500</p>	<p>Self-opening doors at entrance. Email: airport@maroochy.qld.gov.au Web: http://www.sunshinecoastairport.com</p>
<p>Swimming pool</p>	<p>Cotton Tree Swimming Pool The Esplanade Cotton Tree MAROOCHYDORE 4558</p>	<p>(07) 5443 5601</p>	<p>Pool transfer facility provided. Change room facilities are not accessible. Open Monday to Friday 6.00am to 7.00pm; Saturday and Sunday 9.00am to 6.00pm (December to February). Open Monday to Friday 6.00am to 6.00pm; Saturday and Sunday 9.00am to 6.00pm (October, November and March). Open Monday to Thursday 5.00am to 7.00pm; Friday 5.00am to 6.00pm; Saturday 7.00am to 5.00pm; Sunday 10.00am to 5.00pm (April to September).</p>
<p>Visitor information centre</p>	<p>Maroochy Tourism (Mooloolaba Office) Cnr First Ave and Brisbane Rd MOOLOOLABA 4557</p>	<p>(07) 5478 2233 1800 882 032</p>	<p>Open Monday to Friday 9.00am to 5.00pm; weekends 10.00am to 4.00pm. Email: admin@maroochytourism.com Web: http://www.maroochytourism.com</p>

<p>Council chambers</p>	<p>Maroochy Shire Council Chambers Cnr Bury and Currie Sts NAMBOUR 4560</p>	<p>(07) 5475 8501 1300 366 695 (Sunshine Coast based callers)</p>	<p>Open Monday to Friday 8.15am to 5.00pm.</p>
<p>Visitor information centre</p>	<p>Noosa Visitor Information Centre Hastings St NOOSA HEADS 4567</p>	<p>1300 066 672</p>	<p>Open daily 9.00am to 5.00pm. Email: info@tourismnoosa.com.au Web: http://www.tourismnoosa.com.au</p>

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