

# Accessible Queensland Guide Mackay Region



**DISCLAIMER:** The information in this guide is provided to you on the basis that you will use your own skill and judgement and make your own enquiries to independently evaluate, assess and verify the information's correctness, completeness and usefulness to you before you rely on the information.

## MACKAY REGION

### Mackay Region - Information Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Mackay City Council	Sir Albert Abbott Administration Building 73 Gordon Street MACKAY 4740	(07) 4968 4444	List of Disability Services in Mackay. <b>Web:</b> <a href="http://www.mackay.qld.gov.au/home/community_information_directory/disability_services">http://www.mackay.qld.gov.au/home/community_information_directory/disability_services</a>
Publication	"Mackay Mobility Map"	(07) 4968 4536	Map developed by the Mackay City Council Mobility and Access Advisory Committee. Map identifies wheelchair accessible buildings in the Mackay city centre and surrounding areas together with accessible carparking, toilets, parks, location of taxi ranks and TTY facilities. Resource is currently being updated (as at June 2007). Contact Council regarding availability.

WebStation Australia Pty Ltd & GOpay Pty Ltd	P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	Mackay Home Delivery and Home Services Directory. Website which lists multiple in-home service providers in the Mackay area. Services provided include home nursing services, personal care specialist services, personal medical aids and equipment, and support organisations. <b>Web:</b> <a href="http://www.homedelivery.com.au/mackay.htm">http://www.homedelivery.com.au/mackay.htm</a>
--	--	----------------	---

## Mackay Region - Equipment Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
AFS Home Health Care Pharmacy	104 Nebo Rd MACKAY 4740	(07) 4957 4636	<p><b>Equipment:</b></p> <ul style="list-style-type: none"> <li>• Wheelchair</li> <li>• Over Toilet Aid</li> <li>• Shower Chair</li> <li>• Commode</li> <li>• Electric Hoist</li> <li>• Goose Neck</li> <li>• Crutches</li> <li>• Wheeled Walker</li> </ul> <p><b>Delivery notes:</b> Delivery fee applies. Will deliver to Mackay CBD accommodation, airport and transport terminal. Delivery service only available weekdays.</p> <p><b>Further information:</b> Seven days lead time preferred.</p>
Australian Red Cross	76 Sydney St MACKAY 4740	(07) 4957 4619	Equipment supplies vary depending upon demand. Check availability.
Mackay Home Delivery and Home Services Directory	WebStation Australia Pty Ltd & GOpay Pty Ltd P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	Website which lists multiple in-home service providers of personal medical aids and equipment in the Mackay area. <b>Web:</b> <a href="http://www.homedelivery.com.au/mackay_personal_care.htm">http://www.homedelivery.com.au/mackay_personal_care.htm</a>

## Mackay Region - Personal Care Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Commonwealth Care Link Centres	99-101 Evan Street MACKAY 4740	1800 052 222	Commonwealth Carelink Centres are information centres for older people, people with disabilities and those who provide care and services. Centres provide free and confidential information on community aged care, disability and other support services available locally, interstate or anywhere within Australia. <b>Web:</b> <a href="http://www9.health.gov.au/ccsd/index.cfm">http://www9.health.gov.au/ccsd/index.cfm</a>
Mackay Home Delivery and Home Services Directory	WebStation Australia Pty Ltd & GOpay Pty Ltd P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	Website which lists multiple in-home service providers in the Mackay area. Services provided include home nursing services, personal care specialist services, and support organisations. <b>Web:</b> <a href="http://www.homedelivery.com.au/mackay_personal_care.htm">http://www.homedelivery.com.au/mackay_personal_care.htm</a>
Ozcare	32 Victoria St MACKAY 4740	(07) 4967 1300	<b>Lead time:</b> Bookings/enquiries prior to travel. <b>Cost:</b> By negotiation. <b>Further information:</b> Varying rates apply. Contact provider for details of cost of services. Check on availability. Nursing, in-home respite, personal care. Some equipment available for short-term use. <b>Email:</b> <a href="mailto:admin@admin.ozcare.org.au">admin@admin.ozcare.org.au</a> <b>Web:</b> <a href="http://www.ozcare.org.au/">http://www.ozcare.org.au/</a>

## Mackay Region - Transport Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Avis Australia	Mackay Airport MACKAY 4740	(07) 4951 1266  136 333	<b>Transport type:</b> Hire cars. <b>Further information:</b> Hand controls only available for installation into Holden Commodore cars in the fleet. 2 to 3 weeks notice is preferred. Hand-controlled vehicles are also available in Townsville and Cairns. Bookings for all three centres to be arranged through Cairns office.
Mackay Taxi	Cnr Victoria and Tennyson Sts MACKAY 4740	(07) 4944 4999	<b>Transport type:</b> Taxi services. <b>Further information:</b> Eleven vans with lift facility available.

## Mackay Region - Infrastructure Services

FACILITY TYPE	ADDRESS	PHONE	COMMENTS
Hospital	Queensland Health GPO Box 48 BRISBANE QLD 4001	(07) 3234 0111	This website includes lists of available services, contact information and links to hospital websites for Queensland. <b>Web:</b> <a href="http://www.health.qld.gov.au/healthservices/byFacility.asp">http://www.health.qld.gov.au/healthservices/byFacility.asp</a>

Library	State Library of Queensland PO Box 3488 SOUTH BRISBANE QLD 4101	(07) 3840 7666	The State Library of Queensland provides a directory of all public library services within Queensland. This directory provides visitor and contact details for each library branch, and other staff. <b>Email:</b> info@slq.qld.gov.au <b>Web:</b> <a href="http://publib.slq.qld.gov.au/directory/">http://publib.slq.qld.gov.au/directory/</a>
Toilet	Department of Health & Ageing MDP 32 GPO Box 9848 CANBERRA ACT 2601	1800 990 646 (Toll free)  (03) 6211 3222 (Fax)	The National Public Toilet Map shows the location of more than 14,000 public and private public toilet facilities across Australia. Details of toilet facilities can also be found along major travel routes and for shorter journeys also. Information provided about each toilet includes: location, opening hours, availability of baby change rooms, accessibility for people with disabilities and other nearby toilets. Toilet Map Helpline is available Monday to Friday 9.00am to 5.00pm <b>Web:</b> <a href="http://www.toiletmap.gov.au">http://www.toiletmap.gov.au</a>
Swimming pool	Dysart Swimming Pool Cnr Queen Elizabeth and Garnham Drs DYSART 4745	(07) 4958 1338	Hoist provides access to pool. Open Monday to Friday 5.30am to 12.30pm, 1.30pm to 6.30pm; weekends 9.00am to 12.30pm, 1.30pm to 5.00pm. Season September to April. Phone for details.
Swimming pool	Memorial Swim Centre Milton St MACKAY 4740	(07) 4968 4533	Chair lift to access pool. Accessible facilities provided. Open Monday, Tuesday and Thursday 6.00am to 8.00pm; Wednesday, Friday and Saturday 6.00am to 6.00pm; Sunday 8.00am to 6.00pm. Opening hours vary during winter season, contact pool for details.

<b>Visitor information centre</b>	Mackay Visitor Information centre 320 Nebo Rd MACKAY 4740	(07) 4944 5888  1300 130 001	Open Monday to Friday 8.30am to 5.00pm; Saturday and Sunday 9.00am to 4.00pm. <b>Email:</b> info@mackayregion.com <b>Web:</b> http://www.mackayregion.com
<b>Museum</b>	Mirani Museum 16 Victoria St MIRANI 4754	(07) 4959 1100	Accessible facilities provided. Open Monday to Friday 9.30am to 2.30pm; Sunday 9.30am to 3.00pm.
<b>Swimming pool</b>	Mirani Swimming Pool Helena St MIRANI 4754	(07) 4959 1239	Chair lift access to pool. Accessible facilities provided. Open Monday and Tuesday 6.00am to 6.45pm; Wednesday 6.00am to 6.00pm; Thursday 6.00am to 5.45pm; Friday 8.30am to 5.45pm; weekends Sunday 11.00am to 5.00pm. Season September to April. Phone for details.
<b>Swimming pool</b>	Pioneer Swim Centre Malcomson St NORTH MACKAY 4740	(07) 4957 5767	Chair lift to access pool. Accessible facilities provided. Open Monday 5.00am to 6.00pm; Tuesday and Thursday 6.00am to 6.00pm; Wednesday and Friday 5.00am to 8.00pm; weekends 6.00am to 6.00pm. Opening hours vary during winter season, contact pool for details.

**DISCLAIMER:** The information and opinions contained in Accessible Queensland Guide are those compiled by independent consultants and do not necessarily represent the views of Tourism Queensland.