

# Accessible Queensland Guide Gladstone Region



**DISCLAIMER:** The information in this guide is provided to you on the basis that you will use your own skill and judgement and make your own enquiries to independently evaluate, assess and verify the information's correctness, completeness and usefulness to you before you rely on the information.

## GLADSTONE REGION

### Gladstone Region - Equipment Services

| ORGANISATION                      | ADDRESS                                        | PHONE          | COMMENTS                                                                                                                                                                                                                                                                                                                                        |
|-----------------------------------|------------------------------------------------|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Amcal Gladstone<br>Family Chemist | 83 – 85 Goondoon<br>St<br>GLADSTONE 4680       | (07) 4972 8400 | <b>Equipment:</b> <ul style="list-style-type: none"><li>• Wheelchair</li><li>• Over Toilet Aid</li><li>• Shower Chair</li><li>• Commode</li><li>• Walking Aids</li></ul> <b>Delivery notes:</b> Delivery free of charge in local area.                                                                                                          |
| Australian Red<br>Cross           | Cnr Flinders and<br>Bayne St<br>GLADSTONE 4680 | (07) 4972 9387 | <b>Equipment:</b> <ul style="list-style-type: none"><li>• Wheelchair</li><li>• Over Toilet Aid</li><li>• Shower Chair</li><li>• Walking Aid</li><li>• Crutches</li></ul> <b>Delivery notes:</b> All equipment to be collected from centre.<br><b>Further information:</b> Contact for bookings prior to travel with as much notice as possible. |

## Gladstone Region - Personal Care Services

| ORGANISATION                   | ADDRESS                                                              | PHONE          | COMMENTS                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------------------------------|----------------------------------------------------------------------|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Commonwealth Care Link Centres | Department of Health and Ageing<br>GPO Box 9848<br>CANBERRA ACT 2601 | 1800 052 222   | Commonwealth Carelink Centres are information centres for older people, people with disabilities and those who provide care and services. Centres provide free and confidential information on community aged care, disability and other support services available locally, interstate or anywhere within Australia.<br><b>Web:</b> <a href="http://www9.health.gov.au/ccsd/index.cfm">http://www9.health.gov.au/ccsd/index.cfm</a>                              |
| Ozcare                         | 174 Goonoon St<br>GLADSTONE QLD 4680                                 | (07) 4979 6200 | <b>Lead time:</b> Bookings/enquiries prior to travel.<br><b>Cost:</b> By negotiation.<br><b>Further information:</b> Office business hours Monday to Friday, 8.00am to 4.00pm.<br>Service delivery 7 days per week, 24 hours per day.<br>Nursing and respite services available daily.<br><b>Email:</b> <a href="mailto:admin@admin.ozcare.org.au">admin@admin.ozcare.org.au</a><br><b>Web:</b> <a href="http://www.ozcare.org.au/">http://www.ozcare.org.au/</a> |

## Gladstone Region - Infrastructure Services

| ORGANISATION | ADDRESS                                              | PHONE          | COMMENTS                                                                                                                                                                                                                                                                 |
|--------------|------------------------------------------------------|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Hospital     | Queensland Health<br>GPO Box 48<br>BRISBANE QLD 4001 | (07) 3234 0111 | This website includes lists of available services, contact information and links to hospital websites for Queensland.<br><b>Web:</b> <a href="http://www.health.qld.gov.au/healthservices/byFacility.asp">http://www.health.qld.gov.au/healthservices/byFacility.asp</a> |

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| Library                                  | State Library of Queensland<br>PO Box 3488<br>SOUTH BRISBANE<br>QLD 4101                | (07) 3840 7666                                            | The State Library of Queensland provides a directory of all public library services within Queensland. This directory provides visitor and contact details for each library branch, and other staff.<br><b>Email:</b> info@slq.qld.gov.au<br><b>Web:</b> <a href="http://publib.slq.qld.gov.au/directory/">http://publib.slq.qld.gov.au/directory/</a>                                                                                                                                                                                                                                   |
| Toilet                                   | Department of Health & Ageing<br>MDP 32<br>GPO Box 9848<br>CANBERRA ACT<br>2601         | 1800 990 646<br>(Toll free)<br><br>(03) 6211 3222<br>Fax) | The National Public Toilet Map shows the location of more than 14,000 public and private public toilet facilities across Australia. Details of toilet facilities can also be found along major travel routes and for shorter journeys also. Information provided about each toilet includes: location, opening hours, availability of baby change rooms, accessibility for people with disabilities and other nearby toilets.<br>Toilet Map Helpline is available Monday to Friday 9.00am to 5.00pm<br><b>Web:</b> <a href="http://www.toiletmap.gov.au">http://www.toiletmap.gov.au</a> |
| Art gallery and museum                   | Gladstone City Art Gallery and Museum<br>Cnr Goonoon and Bramston Sts<br>GLADSTONE 4680 | (07) 4976 6766                                            | Accessible toilets facilities provided, lift to all floors and access ramp to building.<br>Open Monday to Saturday 10.00am to 5.00pm.<br><b>Email:</b> <a href="mailto:gragm@gragm.qld.gov.au">gragm@gragm.qld.gov.au</a><br><b>Web:</b> <a href="http://www.gladstone.qld.gov.au/gragm/">http://www.gladstone.qld.gov.au/gragm/</a>                                                                                                                                                                                                                                                     |
| Botanic gardens, picnic area, playground | Tondoon Botanic Gardens<br>Glenlyon Rd<br>GLADSTONE 4680                                | (07) 4979 3326                                            | Accessible toilets, some accessible trails, BBQ, children's play facilities and kiosk.<br>Open daily 8.30am to 5.30pm April to September; 9.00am to 6.00pm October to March.                                                                                                                                                                                                                                                                                                                                                                                                             |

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| <a href="#">Civic centre, council chambers</a> | Gladstone City Council<br>Administration<br>101 Goondoon St<br>GLADSTONE 4680                       | (07) 4970 0700 | Accessible public toilet facilities. Ramp access to building and lift to first floor.<br>Open Monday to Friday 8.30am to 5.00pm.<br><b>Email:</b> info@gcc.qld.gov.au                                                                                                                                                                                                                                                |
| <a href="#">Entertainment centre</a>           | Gladstone Entertainment Centre<br>58 Goondoon St<br>GLADSTONE 4680                                  | (07) 4972 2822 | Accessible toilet facilities. Ramp access to building. Priority seating is also available for disabled patrons.<br>Opening hours vary; contact Centre direct.                                                                                                                                                                                                                                                        |
| <a href="#">Swimming pool</a>                  | Gladstone City Council Municipal Pool Complex<br>Tank St<br>GLADSTONE 4680                          | (07) 4972 6822 | Olympic Swimming Pool and Sister Kenny Heated Pool.<br>Accessible toilets and showers in heated pool enclosure.<br>Ramp access to indoor 25m heated pool. Open Monday 5.30am to 7.30pm; weekends 9.00am to 5.00pm September to April.<br>Open Monday 5.30am to 6.00pm; weekends 9.00am to 1.00pm May to August.<br>Heated pool closed for therapy classes at various times during the day, contact pool for details. |
| <a href="#">Visitor information centre</a>     | Gladstone Visitor Information Centre<br>Marina Ferry Terminal<br>Bryan Jordan Drv<br>GLADSTONE 4680 | (07) 4972 9000 | Open Monday to Friday 8:30 to 5:00; Saturday and Sunday: 9:00 to 5:00.<br><b>Email:</b> gapdl@gladstoneregion.org.au<br><b>Web:</b> http://www.gladstoneregion.org.au                                                                                                                                                                                                                                                |

**DISCLAIMER:** The information and opinions contained in *Accessible Queensland Guide* are those compiled by independent consultants and do not necessarily represent the views of Tourism Queensland.