

Accessible Queensland Guide Fraser Coast/ South Burnett Region



DISCLAIMER: The information in this guide is provided to you on the basis that you will use your own skill and judgement and make your own enquiries to independently evaluate, assess and verify the information's correctness, completeness and usefulness to you before you rely on the information.

FRASER COAST/SOUTH BURNETT REGION

Fraser Coast/South Burnett Region - Information Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Hervey Bay City Council – Access Tourism	PO Box 5045 TORQUAY QLD 4655	(07) 4197 4444	Information on accommodation, restaurants and things to do for accessible visitors to Hervey Bay. Web: http://www.herveybay.qld.gov.au//stayPlay/tourism/accessTourism.shtml
WebStation Australia Pty Ltd & GOpay Pty Ltd	P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	Hervey Bay Home Delivery and Home Services Directory. Website which lists multiple in-home service providers in the Hervey Bay area. Services provided include home nursing services, personal care specialist services, personal medical aids and equipment, and support organisations. Web: http://www.homedelivery.com.au/hervey_bay.htm

Fraser Coast/South Burnett Region - Equipment Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Amcal Chemist Torquay	418 Esplanade TORQUAY 4655	(07) 4125 2733	<p>Equipment:</p> <ul style="list-style-type: none"> • Wheelchair • Walking Aids • Shower Chair • Commode <p>Delivery notes: Delivery fees apply, contact for details. Further information: Contact prior to travel with as much notice as possible. The company has another branch in Pialba Ph: (07) 4128 1140.</p>
The Friendlies – Independent Living	<p>Shop 2 Comet Place 133 Lennox St MARYBOROUGH 4650</p> <p>Fraser Shores Plaza Shop 17 81 Boat Harbour Drive PIALBA 4655</p>	<p>(07) 4123 2733</p> <p>(07) 4124 7533</p>	<p>Equipment:</p> <ul style="list-style-type: none"> • Wheelchair • Over Toilet Aid • Shower Chair • Commode • Bath Seat • Under Bed Pole <p>Delivery notes: Delivery available by courier at a cost to the client.</p> <p>Further information: Require at least 24 hours lead time.</p> <p>Web: http://www.australcare.com.au/html/home.htm</p>
Hervey Bay Home Delivery and Home Services Directory	WebStation Australia Pty Ltd & GOpay Pty Ltd P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	<p>Website which lists multiple in-home service providers of personal medical aids and equipment in the Hervey Bay area.</p> <p>Web: http://www.homedelivery.com.au/hervey_bay_personal_care.htm</p>

Luxton's Pharmacy	264 Bazaar St MARYBOROUGH 4650 277 Kent St MARYBOROUGH 4650	(07) 4123 2266 (07) 4123 1177	<p>Equipment:</p> <ul style="list-style-type: none"> • Wheelchair • Shower Chair • Commode • Crutches • Over Toilet Aid <p>Delivery notes: Equipment to be collected from service provider. Delivery by courier can be organised at a cost to the client.</p> <p>Further information: Possible other equipment for hire by arrangement. Contact provider for availability.</p>
Ozcare Pharmacy	121 Torquay Rd SCARNESS 4655	(07) 4124 2477	<p>Equipment:</p> <ul style="list-style-type: none"> • Wheelchair • Over Toilet Aid • Shower Chair • Commode • Walking Aids • Under Bed Poles • Crutches • Blood Pressure Monitors <p>Delivery notes: Free delivery in local area on weekdays and Saturday morning.</p> <p>Further information: Security deposit to be negotiated. Booking notice of one week preferred.</p>

Fraser Coast/South Burnett Region – Personal Care Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Commonwealth Care Link Centres	Department of Health and Ageing GPO Box 9848 CANBERRA ACT 2601	1800 052 222	Commonwealth Carelink Centres are information centres for older people, people with disabilities and those who provide care and services. Centres provide free and confidential information on community aged care, disability and other support services available locally, interstate or anywhere within Australia. Web: http://www9.health.gov.au/ccsd/index.cfm

Fraser Coast Family Networks	PO Box 578 MARYBOROUGH QLD 4650	(07) 4123 4735	Lead time: 14 days notice is suggested. Conditions of service: Respite care provided on a user pays basis. Cost: Disability support workers award rates apply. Further information: Provision of services depends upon the availability of staff members at the time required.
	23 Winston Noble Drv MARYBOROUGH QLD 4650	(07) 4123 5260	
	Shop 2 80 Bazaar St MARYBOROUGH QLD 4650	(07) 4123 4735	
	173 Neptune St MARYBOROUGH QLD 4650	(07) 4123 6735	
Hervey Bay Community Access	Shop 1 415 Esplanade TORQUAY 4655	(07) 4125 4211	Conditions of service: Normally for residents only but will assist travellers. Cost: Weekdays and weekend rates apply. Contact provider for cost. Further information: Deal in outside the home services. Email: hbaccess@exemail.com.au Web: http://www.herveybayaccess.org.au
Hervey Bay Home Delivery and Home Services Directory	WebStation Australia Pty Ltd & GOpay Pty Ltd P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	Website which lists multiple in-home service providers in the Hervey Bay area. Services provided include home nursing services, personal care specialist services, and support organisations. Web: http://www.homedelivery.com.au/hervey_bay_personal_care.htm

Ozcare	4/564 Esplanade HERVEY BAY QLD 4655	(07) 4190 4122	<p>Lead time: Bookings/enquiries prior to travel.</p> <p>Cost: By negotiation.</p> <p>Further information: Office business hours Monday to Friday, 8.00am to 4.00pm. Service delivery 7 days per week, 24 hours per day. Nursing and respite services available daily.</p> <p>Email: admin@admin.ozcare.org.au</p> <p>Web: http://www.ozcare.org.au/</p>
Town and Country Community Options	PO Box 83 MARYBOROUGH QLD 4650	(07) 4123 6288 0417 001 883 (Mobile)	<p>Lead time: Contact prior to travel with as much notice as possible.</p> <p>Conditions of service: Able to provide overnight support workers if required.</p> <p>Cost: By negotiation.</p> <p>Further information: Registered with Disability Services Queensland. Support workers provide individual assistance within the Wide Bay area.</p>

Fraser Coast/South Burnett Region - Transport Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Hervey Bay Taxi Service	PIALBA 4655	131 008 (Local call) (07) 5561 2670	<p>Transport type: Taxi services</p> <p>Further information: Three vans with rear lift facility. People using mobile phones or those calling from outside the Hervey Bay taxi district should phone: (07) 5561 2670</p>
Wide Bay Transit	Tooley St (Cnr Normanby St) MARYBOROUGH 4650	(07) 4121 3719	<p>Transport type: Bus services</p> <p>Further information: Eight wheelchair accessible low floor front entry buses with fold out ramp. Maryborough service covers four routes with one low floor bus on each route. All routes in Hervey Bay are normally covered with accessible</p>

			<p>buses. Route 5 between Maryborough and Hervey Bay has 4 out of 13 trips with accessible buses. A Hervey Bay – Maryborough train connection service also runs with wheelchair accessible buses.</p> <p>Email: admin@widebaytransit.com.au</p> <p>Web: http://www.widebaytransit.com.au/</p>
--	--	--	--

Fraser Coast/South Burnett Region - Infrastructure Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Hospital	Queensland Health GPO Box 48 BRISBANE QLD 4001	(07) 3234 0111	<p>This website includes lists of available services, contact information and links to hospital websites for Queensland.</p> <p>Web: http://www.health.qld.gov.au/healthservices/byFacility.asp</p>
Library	State Library of Queensland PO Box 3488 SOUTH BRISBANE QLD 4101	(07) 3840 7666	<p>The State Library of Queensland provides a directory of all public library services within Queensland. This directory provides visitor and contact details for each library branch, and other staff.</p> <p>Email: info@slq.qld.gov.au</p> <p>Web: http://publib.slq.qld.gov.au/directory/</p>
Toilet	Department of Health & Ageing MDP 32 GPO Box 9848 CANBERRA ACT 2601	1800 990 646 (Toll free) (03) 6211 3222 (Fax)	<p>The National Public Toilet Map shows the location of more than 14,000 public and private public toilet facilities across Australia. Details of toilet facilities can also be found along major travel routes and for shorter journeys also. Information provided about each toilet includes: location, opening hours, availability of baby change rooms, accessibility for people with disabilities and other nearby toilets.</p> <p>Toilet Map Helpline is available Monday to Friday 9.00am to 5.00pm</p> <p>Web: http://www.toiletmap.gov.au</p>

<p>Visitor information centre</p>	<p>Tourism Hervey Bay Visitor Information Centre Cnr Urraween and Maryborough-Hervey Bay Rds HERVEY BAY 4655</p>	<p>(07) 4125 9855 1800 811 728</p>	<p>Open daily 9.00am to 5.00pm. Closed Christmas Day and Good Friday. Email: tourism@herveybay.qld.gov.au</p>
<p>Aquatic centre</p>	<p>Maryborough Aquatic Centre Cnr Kent and John Sts MARYBOROUGH 4650</p>	<p>(07) 4121 5185</p>	<p>Specially designed and heated swimming pool. Internal ramp and chair lift provides access to heated pool. Accessible toilets and changing room facilities provided. Open Monday to Wednesday and Friday 6.00am to 7.00pm; Thursday 6.00am to 6.00pm; Saturday 6.00am to 5.00pm; Sunday 9.30am to 5.00pm. Contact for hours in Winter season.</p>
<p>Council administration building</p>	<p>Maryborough City Council Administration Building 1st Floor 431 – 433 Kent St MARYBOROUGH 4650</p>	<p>(07) 4190 5800</p>	<p>Access to building by ramp. Open Monday to Friday 8.00am to 4.54pm. Email: council@maryborough.qld.gov.au</p>
<p>Toy library</p>	<p>239 Lennox St MARYBOROUGH 4650</p>	<p>(07) 4123 8893</p>	<p>Special developmental toys available for children with special needs/disabilities. Open Monday, Tuesday and Thursday 1.00pm to 4.30pm; Wednesday 10.00am to 4.30pm; Saturday 9.00am to 12noon. Playgrounds are held on Monday, Tuesday and Thursday. Contact Toy Library for details.</p>

<p>Visitor information centre</p>	<p>Maryborough Fraser Island Visitor Information Centre Kent St MARYBOROUGH 4650</p>	<p>(07) 4190 5742</p>	<p>Open Monday to Friday 9.00am - 5.00pm. Closed weekends. Email: tourism@maryborough.qld.gov.au Web: http://www.visitmaryborough.info</p>
<p>Art gallery</p>	<p>Hervey Bay Regional Library and Art Gallery Civic Precinct 161 Old Maryborough Rd PIALBA 4655</p>	<p>(07) 4197 4200</p>	<p>Gallery open Tuesday to Saturday 10.00am to 4.00pm. Accessible toilet facilities provided.</p>
<p>Swimming pool</p>	<p>Aquatic Centre Boundary Rd TORQUAY 4655</p>	<p>(07) 4125 9722</p>	<p>Hoist provides access to Olympic Pool. Accessible toilets provided. Open Monday to Friday 5.30am to 8.00am, 9.00am to 8.00pm; Tuesday closes at 6.00pm; Saturday 7.00am to 6.00pm; Sunday 9.00am to 6.00pm. Closed between end of April and early September. Phone for details.</p>
<p>Airport</p>	<p>Hervey Bay Airport Don Adams Drv URANGAN 4655</p>	<p>(07) 4194 8100</p>	<p>Access to tarmac and building only. Accessible toilets provided.</p>

<p>Art gallery</p>	<p>Wondai Shire Art Gallery Cnr Haly and Scott Sts WONDAI 4606</p>	<p>(07) 4168 5926</p>	<p>Accessible toilet facilities provided. Open daily 10.00am to 4.00pm.</p>
<p>Swimming pool</p>	<p>Wondai Memorial Swimming Pool Mackenzie St WONDAI 4606</p>	<p>(07) 4168 5158</p>	<p>Chair lift access to pool. Accessible toilet facilities provided. Open Monday to Friday 6.00am to 7.00am, 10.00am to 1.00pm, 2.00pm to 6.00pm; weekends 10.00am to 5.00pm. Season September to March.</p>

DISCLAIMER: The information and opinions contained in Accessible Queensland Guide are those compiled by independent consultants and do not necessarily represent the views of Tourism Queensland.