

Accessible Queensland Guide Capricorn Region



DISCLAIMER: The information in this guide is provided to you on the basis that you will use your own skill and judgement and make your own enquiries to independently evaluate, assess and verify the information's correctness, completeness and usefulness to you before you rely on the information.

CAPRICORN REGION

Capricorn Region - Information Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Access Recreation Inc.	PO Box 1146 ROCKHAMPTON QLD 4700	(07) 4922 7151	Information service for people with disabilities. Provides information about participation in recreation activities and community life in Rockhampton area. Contact for further information. This website is currently being updated. Email: enquiries@accessrec.org.au Web: http://www.accessrec.org.au
Publication	"Mobility Map of Rockhampton"	(07) 4922 7151	"Mobility Map of Rockhampton" details accessible facilities in Rockhampton. Map and information available from Access Recreation Inc. community support group. Web: http://www.accessrec.org.au/rockmap.htm

WebStation Australia Pty Ltd & GOpay Pty Ltd	P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	Rockhampton Home Delivery and Home Services Directory. Website which lists multiple in-home service providers in the Rockhampton area. Services provided include home nursing services, personal care specialist services, personal medical aids and equipment, and support organisations. Web: http://www.homedelivery.com.au/rockhampton.htm
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Capricorn Region - Information Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Australian Red Cross	Cnr Flinders and Bayne St GLADSTONE 4680	(07) 4972 9387	Equipment: <ul style="list-style-type: none"> • Wheelchair • Over Toilet Aid • Shower Chair • Walking Aid • Crutches Delivery notes: All equipment to be collected from centre. Further information: Contact for bookings prior to travel with as much notice as possible. Located in Gladstone, yet services Rockhampton region.
Rockhampton Home Delivery and Home Services Directory	WebStation Australia Pty Ltd & GOpay Pty Ltd P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	Website which lists multiple in-home service providers of personal medical aids and equipment in the Rockhampton area. Web: http://www.homedelivery.com.au/rockhampton_personal_care.htm

Capricorn Region – Personal Care Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Commonwealth Care Link Centres	Department of Health and Ageing GPO Box 9848 CANBERRA ACT 2601	1800 052 222	Commonwealth Carelink Centres are information centres for older people, people with disabilities and those who provide care and services. Centres provide free and confidential information on community aged care, disability and other support services available locally, interstate or anywhere within Australia. Web: http://www9.health.gov.au/ccsd/index.cfm
Ozcare (Central Highlands)	121 Borilla St EMERALD 4720	(07) 4982 3871	Lead time: Contact prior to travel with as much notice as possible. Cost: By negotiation. Further information: Services Blackwater region also. Only provides nursing care, not personal care. Referral from doctor is helpful to service provider. Contact for availability. Email: admin@admin.ozcare.org.au Web: http://www.ozcare.org.au/
Ozcare (Rockhampton)	286 Quay St ROCKHAMPTON 4700	(07) 4927 4599	Further information: Service provision dependent on individual circumstances, contact service provider for more information. Email: admin@admin.ozcare.org.au Web: http://www.ozcare.org.au/
Rockhampton Home Delivery and Home Services Directory	WebStation Australia Pty Ltd & GOpay Pty Ltd P.O. Box 1318 CLEVELAND QLD 4163	(07) 3286 6633	Website which lists multiple in-home service providers in the Rockhampton area. Services provided include home nursing services, personal care specialist services, and support organisations. Web: http://www.homedelivery.com.au/rockhampton_personal_care.htm

<p>Telecross</p>	<p>1 Canning St ROCKHAMPTON 4700</p> <p>44 James St YEPPON 4703</p>	<p>1300 885 698</p>	<p>Conditions of service: This service is referral-based and people can refer themselves or be referred by a family member, friends, community nurse, doctor, community service group or agency.</p> <p>Further information: A free Red Cross community service provided to people who are isolated, frail, disabled, housebound or convalescing. A five minute phone call is made every morning by a volunteer to a Telecross client to ensure that they are safe and well or to establish whether they need assistance. The service is provided based on assessment of needs and suitability.</p> <p>Service available in Rockhampton and Yeppoon.</p> <p>Email: qldagedcare@redcross.org.au</p>
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Capricorn Region – Transport Services

ORGANISATION	ADDRESS	PHONE	COMMENTS
Rocky Cabs	163 East St ROCKHAMPTON 4700	(07) 4924 9555 131 008 (Local call)	Transport type: Taxi services Further information: Ten accessible cabs available.
Young's Bus Service	274 George Street ROCKHAMPTON 4700	(07) 4922 3813 (Rockhampton) (07) 4939 3131 (Yeppoon)	Transport type: Bus services Further information: Four wheelchair accessible buses with low floors operating from Rockhampton to the Capricorn Coast, Gracemere, Airport connections, Mt Morgan and Rosslyn Bay (for Great Keppel Island). Email: rockhampton@youngsbusservice.com.au Email: yeppoon@youngsbusservice.com.au Web: http://www.youngsbusservice.com.au/

Capricorn Region – Infrastructure Services

FACILITY TYPE	ADDRESS	PHONE	COMMENTS
Hospital	Queensland Health GPO Box 48 BRISBANE QLD 4001	(07) 3234 0111	This website includes lists of available services, contact information and links to hospital websites for Queensland. Web: http://www.health.qld.gov.au/healthservices/byFacility.asp
Library	State Library of Queensland PO Box 3488 SOUTH BRISBANE QLD 4101	(07) 3840 7666	The State Library of Queensland provides a directory of all public library services within Queensland. This directory provides visitor and contact details for each library branch, and other staff. Email: info@slq.qld.gov.au Web: http://publib.slq.qld.gov.au/directory/
Toilet	Department of Health & Ageing MDP 32 GPO Box 9848 CANBERRA ACT 2601	1800 990 646 (Toll free) (03) 6211 3222 (Fax)	The National Public Toilet Map shows the location of more than 14,000 public and private public toilet facilities across Australia. Details of toilet facilities can also be found along major travel routes and for shorter journeys also. Information provided about each toilet includes: location, opening hours, availability of baby change rooms, accessibility for people with disabilities and other nearby toilets. Toilet Map Helpline is available Monday to Friday 9.00am to 5.00pm Web: http://www.toiletmap.gov.au
Attraction	The Silo Cnr Exhibition Ave and Dawson Hwy BILOELA 4715	(07) 4992 2400	Attraction showcasing primary industries. Open daily 9.00am to 4.00pm. Accessible toilet facilities provided.

Cultural centre	Capella Cultural Centre 89 Peakdown St CAPELLA 4723	(07) 4984 9300	Phone to confirm opening times. Accessible toilet facilities provided.
Swimming pool	Capella Aquatic Centre Great Inland Way CAPELLA 4723	(07) 4984 9578	Ramp access to complex. Mina pool has access ramp. Accessible toilet facilities provided. Open daily except Sunday 6.00am to 7.30am; 10.00am to 9.00pm during peak season of September to April. Open Wednesday to Sunday 11.30am to 6.30pm during off-season of May to August. Closed during June and July.
Swimming pool	Emerald Olympic Swimming Pool Opal St EMERALD 4720	(07) 4982 1302	Ramp access into 25m pool. No ramp access to 50m pool. Open Monday to Wednesday and Friday 5.30am to 7.30pm; Thursday 5.30am to 7.00pm; Saturday 9.00am to 6.00pm; Sunday 10.00am to 6.00pm. Reduced operating hours during winter, phone for details. Pool closed during June. Email: info@emeraldaquaticcentre.com.au Web: http://www.emeraldaquaticcentre.com.au/
Swimming pool	Don Ireland Swim Complex Pattison St EMU PARK 4710	(07) 4939 6500	Ramp access in to 25m pool. Accessible toilet facilities provided. Open Monday to Friday 5.30am to 7.00am, 9.00am to 5.00pm; Saturday 8.00am to 5.00pm; Sunday 9.00am to 5.00pm. Season from beginning of September to April. Phone for details.
Attraction	Mount Morgan Historic Rail Complex Railway Station Glen Gordon St MOUNT MORGAN 4714	(07) 4938 2312	Open daily 9.00am to 4.00pm. Access to single level building from ramp at side off bitumen area. Accessible toilet facilities provided.

Museum	Mount Morgan Historical Museum 87 Morgan St MOUNT MORGAN 4714	(07) 4938 2122 (07) 4938 2270	Single level building with access via front door over low step from bitumen carpark. Open daily 10.00am to 4.00pm.
Swimming pool	Mount Morgan Swimming Pool Thompson Ave MOUNT MORGAN 4714	(07) 4938 1500	Heated swimming pool. No direct ramp or chair lift access but steps into 30m pool. Open Monday to Friday 7.00am to 11.00am, 1.00pm to 6.00pm; Saturday 9.00am to 6.00pm; Sunday 9.00am to 5.00pm. Hours may vary. Phone to confirm opening hours.
Visitor information centre	Mount Morgan Historic Rail Complex Railway Station Glen Gordon St MOUNT MORGAN 4713	(07) 4938 2312	Open daily 9.00am to 4.00pm. Access to single level building from ramp at side off bitumen area. Accessible toilet facilities provided.
Swimming pool	Rockpool Water Park Berserker St NORTH ROCKHAMPTON 4701	(07) 4928 2261	Ramp with handrails at entrance to complex, with one car space adjacent. Access to pool provided by a lifting facility and two (2) ramps. Accessible toilets and change rooms provided. Open Monday to Friday 5.30am to 7.00pm; Saturday 8.00am to 5.00pm; Sunday 10.00am to 5.00pm. Season is from September to April.
Music bowl	Music Bowl Bruce Hwy NORTH ROCKHAMPTON 4701	(07) 4924 5600	Accessible toilet facilities provided. Access is available to audience area. Reserved area provided and assistance is available on request. Stage and dressing rooms are accessible.

Senior citizens centre	Bauhinia House Berserker St NORTH ROCKHAMPTON 4701	(07) 4928 2320	Venue is fully accessible and includes accessible toilets. Open Monday to Friday 8.00am to 4.30pm.
Heritage attraction	Rockhampton Heritage Village Boundary Rd PARKHURST 4702	(07) 4936 1026	Located at Parkhurst approximately 26km north of Rockhampton. The Australian Shearing Shed has an access ramp and accessible toilets. Some of the other buildings are also accessible. Open daily 10.00am to 4.00pm.
Airport	Rockhampton Airport Canoona Rd ROCKHAMPTON 4700	(07) 4936 8314	Accessible toilets, lifts and telephones provided.
Art gallery	Rockhampton Art Gallery 62 Victoria Pde ROCKHAMPTON 4700	(07) 4927 7129	Art gallery is fully accessible and has a lift. Accessible toilet facilities are provided. Open Tuesday to Friday 10.00am to 4.00pm; weekends 11.00am to 4.00pm. Closed Monday and public holidays. Email: gallery@rcc.qld.gov.au
Cultural centre	Walter Reid Cultural Centre Cnr Derby and East Sts ROCKHAMPTON 4700	(07) 4936 8287	Venue is fully accessible and includes accessible toilets. The three storey arts centre is open from early in the morning to late evening, seven days a week. Arts groups operate on various days. Details of arts groups using the venue can be obtained by contacting the Council's Arts and Cultural Services Office by phone or email. Email: walterreid@rcc.qld.gov.au

Gardens, zoo	Rockhampton Botanic Gardens and Zoo Spencer St ROCKHAMPTON 4700	(07) 4922 1654	Accessible toilets provided. Kiosk area is accessible. The majority of the paths within the gardens and zoo are suitable for wheelchairs. Open daily 6.00am to 6.00pm; Zoo open daily 8.00am to 5.00pm.
Museum	Archer Park Railway Station Museum Cnr Denison and Archer Sts ROCKHAMPTON 4700	(07) 4922 2774	Fully accessible venue. Accessible toilets provided. Open Sunday to Friday 10.00am to 4.00pm. Email: archerpark@rcc.qld.gov.au Web: http://steamtram.rockhampton.qld.gov.au/
Senior citizens centre	Schotia Place Bolsover St ROCKHAMPTON 4700	(07) 4927 6793	Venue is fully accessible and includes accessible toilets. Open Monday to Friday 8.00am to 4.30pm.
Swimming pool	Southside Swimming Pool Lion Creek Rd ROCKHAMPTON 4700	(07) 4922 1981	Ramp entrance with handrails. Hydraulic lift provides access to the pool. Change rooms are accessible but the complex does not have accessible toilet facilities. Open Monday, Tuesday, Thursday and Friday 5.00am to 6.30pm; Wednesday 6.00am to 6.00pm; Saturday 5.00am to 6.00pm; Sunday 9.00am to 5.00pm. Season from September to April. Phone for details.
Theatre	Pilbeam Theatre Victoria Pde ROCKHAMPTON 4700	(07) 4924 5600	Accessible toilet facilities provided. The stage and auditorium are accessible.

Visitor information centre	Customs House Information Centre 208 Quay Street ROCKHAMPTON 4700	1800 805 865 (Free call) (07) 4922 5339	Open 8.30am to 4.30pm Monday to Friday; 9.00am to 4.00pm Saturday. Email: rtbi@rockhamptoninfo.com Web: http://www.rockhamptoninfo.com
Swimming pool	Tieri Swimming Pool Malvern Ave TIERI 4709	(07) 4984 8218	No direct ramp or chair lift access into pool. Steps to 50m pool. No accessible toilets provided. Open Monday and Friday 6.00am to 12noon, 2.00pm to 6.00pm; Tuesday and Thursday 8.00am to 12noon, 2.00pm to 6.00pm; Wednesday 6.00am to 12noon, 2.00pm to 5.30pm; weekends 10.00am to 6.00pm. Season September to April.
Beach	Main Beach Anzac Pde YEPPOON 4703		Ramp to beach from Anzac Parade
Council chambers	Livingstone Shire Council Chambers Anzac Pde YEPPOON 4703	(07) 4939 3388	Ramp access to building which has automatic opening doors. Accessible toilet available during office hours Monday to Friday 9.30am to 4.00pm. Email: general@livingstone.qld.gov.au Web: http://www.livingstone.qld.gov.au
Swimming pool	Cooee Bay Pool Matthew Flinders Dr Cooee Bay YEPPOON	(07) 4939 5029	Heated pool with chairlift access. Open Monday to Friday 6.00am to 6.00pm; Saturday 7.00am to 6.00pm; Sunday 9.00am to 6.00pm. Season from September to April. During winter months hours of operation vary. Contact pool for details.

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